

Advance Directive

In an **Ambulatory Surgery Center**, we expect to provide medical/surgical care to patients who are not acutely ill. Admission to the Center indicates that the patient will tolerate the procedure in the ambulatory setting without difficulty. If a patient should suffer from any life threatening condition, the patient will be transferred to a more acute level of care, that is, the hospital emergency room.

ADHEC does not honor any advance directive that does not allow resuscitation. It is the policy of the Center to transfer any patient requiring resuscitation to the hospital. The hospital can determine when to implement the advance directive. If a patient brings in an advance directive, the Center will file the advance directive in the patient's medical record and, if applicable, will send it with the patient upon transfer to a more acute level of care.

In the State of Alabama there is no legal requirement to complete an advance directive. If you would like more information on advance directives you may request a copy of the Health Care Advance Directives publication

NOTICE OF DISCLOSURE OF OWNERSHIP

Please note that your physician may have a financial interest in Alabama Digestive Health Endoscopy Center, LLC. The physician partners in Alabama Digestive Health Endoscopy Center include:

Brent N. Barranco, MD
Gregory L. Champion, MD
W. Timothy Denton, MD
William H. Halama, MD
Ragat N. Parikh, MD
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Suite G100
Birmingham, Alabama 35209
(205) 877-1187



Patient's Bill of Rights and Responsibilities

Advance Directive

Notice of Disclosure & Ownership

Patient's Bill Of Rights and Responsibilities

The staff of **ADHEC** recognizes you have rights as a patient receiving medical care. In return, there are responsibilities for your behavior on your part as the patient.

These rights and responsibilities include:

A patient has the right to:

- Be free from discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.
- Be treated with courtesy and respect, with appreciation of his/her individual dignity, and with protection of his/her need for privacy.
- Prompt responses to questions and requests.
- Know who is providing medical services and who is responsible for his/her care.
- Know what patient support services are available, whether an interpreter is available if he/she does not speak English.
- Know what rules and regulations apply to his/her conduct.
- Patient has the right to freedom from mental and physical abuse.
- Confidentiality and privacy of records.
- Be involved in decision making and self-determination.
- Appropriate assessment and management of pain.

- Be given by his/her healthcare provider information concerning diagnosis, a planned course of treatment, alternatives, risks and prognosis.
- Refuse treatment, except as otherwise provided by law.
- Be given, upon request, full information and necessary counseling on the availability of known financial resources for his/her care.
- Know, upon request and in advance of treatment, whether the healthcare provider or healthcare facility accepts Medicare assignment.
- Receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.
- Receive a copy of reasonably clear and understandable, itemized bill, and upon request, to have the charges explained.
- Impartial access to medical treatment or accommodations, regardless of race, national origin, religion, physical disability or sources of payment.
- Treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
- Know if medical treatment is for the purpose of experimental research and to give his/her consent or refuse to participate in such experimental research.
- Express concerns regarding any violation of patient rights.

A patient is responsible for:

- Providing to his/her healthcare provider to the best of his/her knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications and other matters relating to his/her care.
- Reporting unexpected changes in his/her condition to his/her healthcare provider.
- Reporting to his/her healthcare provider whether he/she comprehends contemplated course of action and what is expected of him/her.
- Following the treatment plan recommended by his/her healthcare provider.
- Assuring the financial obligation of his/ her healthcare is fulfilled as promptly as possible.
- Following healthcare facility rules and regulations affecting patient care and conduct.
- His/her actions if he/she refuses treatment or does not follow the healthcare provider's instructions.
- Keeping appointments.

If you feel any of your rights have been violated, **ADHEC** encourages you to follow the two-step process listed on next page.

Step 1: Tell your physician or nurses.

Step 2: If the complaint is not handled to your satisfaction, tell the supervisor or nurse manager.

- It is important to understand that all physicians, including the anesthesiologists, pathologists, and radiologists are independent and not employees of **ADHEC**.

Patient Complaint or Grievance

To report a complaint or grievance you may contact the facility Administrator by phone at (205) 877-1187 or by mail at:

Alabama Digestive Health & Endoscopy Center
2010 Brookwood Medical Center Dr.
Suite G100
Birmingham, AL 35209

Complaints and grievances may also be filed through:
Alabama Department of Public Health
P.O. Box 303017
Montgomery, AL 36130-3017
Phone: 1 (800) 356-9596
OR
AAHC-Accreditation Association
for Ambulatory Health Care
Email: info@aaahc.org
Website: <http://www.aaahc.org>
Phone: (847) 853-6060

All Medicare beneficiaries may also file a complaint or grievance with the Medicare Beneficiary Ombudsman. Call 1 (800) 633-4227 or visit the Ombudsman's webpage at:
Website for Medicare Beneficiary Ombudsman:
<http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>